

*Come visit us!  
We look forward  
to showing you  
your new home*



Yes! I want to learn more about  
Victorian Quality Elder Care.

Please contact me to schedule a tour of Victorian  
Quality Elder Care:

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Cell \_\_\_\_\_

E-mail \_\_\_\_\_

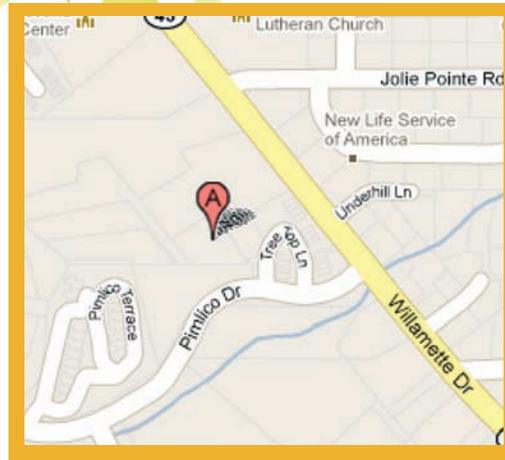
Prospective Housemate's Name \_\_\_\_\_

I would like to discuss the following care needs:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please add me to your e-newsletter mailing list at the  
e-mail address listed above.

Victorian Quality Elder Care  
20445 Willamette Drive  
West Linn, OR 97068



From I-205 take exit 8. Continue  
west on Hwy 43 (Willamette Dr).  
Turn left at 20445. Proceed up  
the long driveway to the first  
home at the top of the hill.

Victorian  
Quality  
Elder Care

Welcome home  
to individualized  
exceptional long-term care

[www.VictorianQualityElderCare.com](http://www.VictorianQualityElderCare.com)  
p: 503.656.4774 | f: 503.342.6096

# Victorian Quality Elder Care at a Glance ...

## Our Family Home

Victorian Quality Elder Care provides exceptional care for older adults who are no longer able to live independently. Our **staff-to-resident ratio of 1:5** allows us to personalize care and bond with residents and their families. Our house is a peaceful, loving home where residents become part of our extended family, yet the highest standards of nursing professionalism are maintained at all times. In our home, dignity, respect, comfort, and the right to choice are honored, as are our beloved residents.

## Superior 24-Hour Care

We work in partnership with our housemates, their family members, and medical professionals to achieve a healthier, long-term lifestyle for all residents. Care services include:

- Initial assessment of care needs and on-going health monitoring
- Three delicious home-cooked meals plus snacks daily
- Regular communication with physicians
- Personal care such as bathing, shampooing, hair styling, nail care, housekeeping and linen services
- Daily resident-appropriate activities
- Incontinence management
- Wheelchair/Bed-bound care
- And much more

## Advanced Services Available

An RN on site and Level 3 Adult Care Home licensing means Victorian Quality Elder Care is able to offer:

- Care for chronic conditions such as stroke, Parkinson's disease, multiple sclerosis, COPD, diabetes, and incontinence
- Mental health services
- Oral and injectable treatments
- Tube feeding
- Tracheostomy care
- Foley/Suprapubic catheter care
- Limited Alzheimer's care
- Palliative care and hospice services

## Room Amenities and Building Features

- Fully wheelchair accessible private rooms with private half baths
- Beautifully decorated common areas with views of the city and mountains
- Landscaped green spaces and private patio areas perfect for special events, outdoor activities, and relaxation
- In-room cable TV and emergency call light system; private phone line available
- Facility-wide alarm security system with chime alert on windows and perimeter doors for safety



## Testimonials

*Mom has lived at Ileana's home 3 times since her stroke in 2002. She gets settled, gets food, gets nourished, and decides to go back to her studio apartment at a retirement facility! That's my mom! The love, care and environment of Ileana's home keeps her coming back when she's in need! This time it's for good as her 94th birthday approaches. I am her POA and live in Arizona. Mom insists on living in Oregon. I feel so good that her care, her home, and her "private nurse," Ileana, are available to her in Oregon. Mom has her dignity despite her incorrigible ways! Victorian Quality Elder Care recognizes individual differences and works with residents and their families for the perfect solution to good health, care, love and happiness!*

~ Joanne Forest

## About Ileana Ivan, RN, BS

Ileana Ivan, RN, BS has more than 18 years hands-on experience caring for the elderly. Her skill at assessing care needs and implementing sensible solutions, coupled with her genuine enjoyment and respect for the people she serves, made operating her own elder care home a natural fit. Victorian Quality Elder Care opened in 1994.



*We were very fortunate to find Ileana and Victorian Quality Elder Care for Mom. The loving compassion and dignity given Mom by Ileana and her staff was amazing. Mom's care was their priority and Ileana made every effort to make her comfortable in this beautiful home. I have experienced hospitals, assisted living facilities, and adult foster care homes with Mom and found Ileana's to be the most professional and caring of all. I would not hesitate to give the highest recommendation to Victorian Quality Elder Care for your loved one—in fact, since Mom's death, I continue to visit Ileana and play BINGO with the residents.*

~ Betty Curtis

**For more information, or to schedule a tour, call 503-656-4774.**